

The VoIP Factfile

VOIP FOR BUSINESS? HERE'S THE KEY DETAILS...



1.) SO WHAT ACTUALLY IS VOIP?

VoIP is a communication system that works by converting your voice into digital data and sending it through your internet connection.

So, instead of your voice passing down a phone line, it passes through your router.

2.) WHAT ARE THE PROS?

VoIP is often cheaper, is really easy to scale up and down, and is seen as the future of telecoms. It works really well if you have remote workers, and integrates with lots of other useful systems.

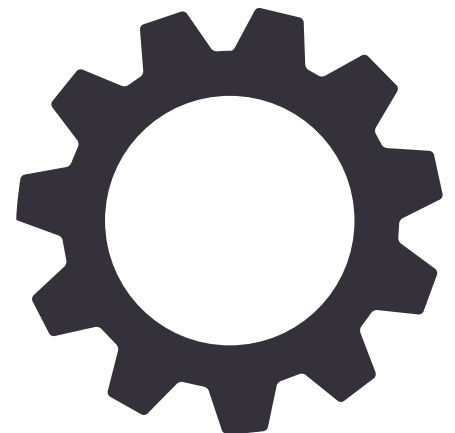


3.) WHAT ARE THE CONS?

You will need a really reliable and relatively fast internet connection to make it work, and you might need to do a little bit of staff training.

4.) IS IT DIFFICULT TO INSTALL?

No. Service providers have made VoIP setup easy, so even if your business doesn't have any IT staff, you can start implementing VoIP with little effort.



5.) I'VE HEARD I NEED FAST INTERNET FOR VOIP...

You do need a reasonably fast connection - but make sure you have a reliable one! Roughly to make 5/10 calls at once you need at least a 5mb/s download and upload speed.



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