

# Solway Communications Limited, Connect Online Management Limited and Connect Online Limited - Network Resilience Policy

## 1. The Policy

The network has many fail-over and redundancy features built into it. This includes multiple wireless/fibre links between our core sites and multiple MPLS routers at each site in case of the event of a router failure. All transmission sites are secure and backed up by an 8 hour battery cycle. Generators at our core sites are designed to be run for 48 hours without human intervention in the event of a prolonged power outage.

The network is monitored 24 hours a day and any change in equipment/power state is reported to an on-call engineer who will investigate the problem and rectify it on site if the systems cannot do so.

Duplicates of essential parts are kept at core sites so that, in the event of an equipment failure, they can be quickly and efficiently changed out. The Company maintains access to a range of appropriate all terrain vehicles, and apparatus to cope with structural failures.

## 2. Changes to this Policy

We may change this Policy from time to time. This may be necessary, for example, if the law changes, or if we change our business in a way that affects this Policy.

## 3. Implementation of this Policy

This Policy shall be deemed effective as of 1<sup>st</sup> July 2019. No part of this Policy shall have retroactive effect and shall thus apply only to matters occurring on or after this date.

This Policy has been approved and authorised by:

**Name:** Nicholas Kittoe

**Position:** Managing Director

**Date:** 1<sup>st</sup> July, 2019

**Signature:** 